

# FREQUENTLY ASKED QUESTIONS

118 Moosehead Trail, Suite 5 Newport, ME 04953 1-866-364-1366 hometownhealthcenter.org

## Why should I apply?

You may qualify to pay a reduced visit fee when you come to a provider at Hometown Health Center

#### How much will it cost?

There is no cost to apply for the Sliding Fee Scale program. Service fees are reduced on this program. The medical visit fees range from \$10 - \$45 per visit depending on your household size and income. You may also qualify for a minimum fee of \$40 for dental hygiene (*cleanings*) service or reduced charges for other (non-hygiene related) dental services/procedures with the dentist.

#### What is covered?

This program covers healthcare services provided by Hometown Health Center but does not cover visits to the hospital or other healthcare providers. You must apply at those places to participate in their programs. According to federal guidelines, Hometown Health Center is required to update our sliding fee scale program annually - based on changes made to the federal poverty income levels. This takes place on March 1st of each year. Therefore, the program you qualify for may change at that time.

## How do I apply?

Complete the application. Be sure to provide information for all your adult household members. Bring in or send us proof of income for all your income sources. If you are not sure what that means, there is a list of what we need for each kind of income on the application checklist.

## Is this program considered to be health insurance?

No. This program is not considered to be health insurance coverage for tax purposes.

## Can I use this program if I have health insurance?

Yes. If you qualify based on your household number and income and your health insurance has high deductibles or co-pays, you can still use this program to reduce your health care expenses. This is a discount program for services at Hometown Health Center.

## What can the Health Care Marketplace can do for you?

- New health insurance coverage options are available through the Federal Marketplace.
- Low-cost and free plans are available and financial help is available based on how much money you make.
- No one can be denied coverage because they have a pre-existing condition.
- You may be eligible outside open enrollment if you have a life change such as marriage, relocation or the birth of a child, or if you lose your health insurance through job loss or losing MaineCare.

#### We can help, for free!

Call 355-3441 or 1-866-364-1366 and ask for Sliding Fee Application Assistance.



## **INCOME GUIDELINES**

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Sliding Fees must be paid at the time of the visit.

\*Minimum payment for Dental Hygiene (cleanings) visits is \$40

Poverty Level	100	0%	1019	% -	135%	136	% -	150%	1519	% -	185%	186	% - :	200%
Qualifing Levels:	Ca	t 1	(	Cat	2		Cat	3	(	Cat	4		Cat	5
Medical & Behavioral	Pays	\$10	Pa	ays	\$15	P	ays :	\$25	Pa	ays	\$35	Pa	ays	\$45
Dental Hygiene	pays \$40	) & Labs	\$45 or	20%	& Labs	\$45 or	40%	& Labs	\$45 or	60%	% & Labs	\$45 or	80%	6 & Labs
Total Household Size	Total Ho Inco	usehold ome	-12	Hou ncor	sehold ne		Hou ncor	sehold ne	124	Hou ncoi	sehold me		Hou ncor	sehold ne
1	Under	13,590	13,591	to	18,347	18,348	to	20,385	20,386	to	25,142	25,143	to	27,180
2	Under	18,310	18,311	to	24,719	24,720	to	27,465	27,466	to	33,874	33,875	to	36,620
3	Under	23,030	23,031	to	31,091	31,092	to	34,545	34,546	to	42,606	42,607	to	46,060
4	Under	27,750	27,751	to	37,463	37,464	to	41,625	41,626	to	51,338	51,339	to	55,500
5	Under	32,470	32,471	to	43,835	43,836	to	48,705	48,706	to	60,070	60,071	to	64,940
6	Under	37,190	37,191	to	50,207	50,208	to	55,785	55,786	to	68,802	68,803	to	74,380
7	Under	41,910	41,911	to	56,579	56,580	to	62,865	62,866	to	77,534	77,535	to	83,820
8	Under	46,630	46,631	to	62,951	62,952	to	69,945	69,946	to	86,266	86,267	to	93,260
9	Under	51,350	51,351	to	69,323	69,324	to	77,025	77,026	to	94,998	94,999	to	102,700
10	Under	56,070	56,071	to	75,695	75,696	to	84,105	84,106	to	103,730	103,731	to	112,140
11	Under	60,790	60,791	to	82,067	82,068	to	91,185	91,186	to	112,462	112,463	to	121,580
12	Under	65,510	65,511	to	88,439	88,440	to	98,265	98,266	to	121,194	121,195	to	131,020



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## **APPLICATION**

- A separate application is required for each member of the household who wants to participate in this program, including minor children.
- You must complete both sides of the application form
- If you need help call 355-3441 or 1-866-364-1366 and ask for Sliding Fee Program assistance

• If you need he	ip call 333-3441 of 1-000	-304-1300 and as	K 101 Siluling I	ee i Togram assistance
Name:		Social Secur	ity #	Date of Birth:
Mailing Address:				
Telephone #	Message phone #	Do you have insurer:	health insura	ance? If yes, please list
Have you applied to	MaineCare within the	(Circle One)	Have Maine	Care
last year?	• •		Denied Maine Care	
We recommend that apply to MaineCare Call us if you need a	each year.		Did not app	ly
or this program. This in apply and once a year wheck stubs covering the cannot use bank staten your visit fee.	nformation will be kept on fi when your application is re ne past month, Social Secu	le in strict confidence newed. Copies of your rity benefit statement r annual income and	e. You must ve our yearly feden nts or other inco d household siz	determine if you are eligible erify your income when you ral income tax return, payroll ome sources are required. We ze will be used to determine

information in this application.

#### I understand that:

- My information will be held in strict confidence.
- If this information is found to be false, I will lose my eligibility for the program and be liable to repay any benefit I have received.
- If my income or household size changes, I am required to notify the Billing Department as soon as possible,
- I have six weeks to return this application complete with proof of my annual income or this application will expire.
- I may reapply to the program at any time, but reduced fees will apply only from the date of the new application.
- If I am found to be eligible for reduced fees but failed to make required payments, my account may be sent to a collection agency.

Patient Signature	Date:
Parent/Legal Guardian Signature:	Date:



#### APPLICATION CHECKLIST

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- Complete signed application for each applicant, listing all household members and income sources
- Proof of income for each income source for each adult
- If you have very low or no income, <u>you must complete</u> the "Zero Income Worksheet" for each adult to be considered for the program.
- Most recent federal tax return if you file taxes

**HOUSEHOLD:** Please list all names and date of births for all members of your household **including yourself**. If you file taxes your household is you, your spouse and any dependents you claimed on your taxes.

If you are claimed as a dependent by someone else, your household is you, the person who claims you and anyone else listed on their tax return.

If you do not file taxes and are not claimed as a dependent by anyone else, your household is you and your spouse and children if they live with you.

**INCOME:** You need to provide proof of income for each of the following sources of income for <u>each member</u> of your household to see if you qualify. Please note that we cannot accept bank statements as proof of income.

## If you have very low or no income, you must complete the Zero Income Worksheet (pages 5 & 6)

Employed: Pay stubs for the last four weeks OR federal tax return

Self-employment and Rental Income: you must provide a copy of your most recent federal tax return

Current Benefit Statement for:

Unemployment
Worker's Compensation
Retirement pension and or annuity

Social Security Long or short term disability

TANF

Child support/Alimony

First and Last Name	Relation to you	Date of birth	Gross income before taxes and deductions	Income Source With documents attached
	SELF		\$per	
			\$per	



## Zero Income Worksheet

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oplication for (person with NO income)	:
te of Birth:	
I,	_certify that I have not received any income since
Place(s) of last employment:	
I am a full-time student over the ago	e of 18.
Housing	
I live in:	
My own home/apartment	Do you receive housing assistance? Yes No
Someone else's home/apartment	Name of house/apartment owner:
Shelter/Transitional housing	
Other:	
Food	
Do you receive Food Stamps?	
Yes (If Yes, you must attach a copy	/ from DHHS.)
No	
<u>Transportation</u>	
I have my own vehicle	
A friend or relative provides me with	h transportation
I use public transportation	
Communication Expenses	
Do you have a cell phone? Yes No	
If Yes, who pays for your cell phone?	

All person(s) that have provided you with assistance in the past 3 months (monetary or non-monetary), must complete the following charts and sign below verify what assistance they have provided for you.

- If someone has given you money to pay for expenses below, indicate how much they have paid and write their name in the appropriatebox.
- If someone has provided you any of the below expenses for free, please indicate free and put their name in the appropriatebox.

EXAMPLE ONLY	Month	May 2017
	\$ or	Who
	Free?	Assisted?
Housing Expenses	Free	Mom
Utilities (water/sewer/electric)	included	
Heat	included	
		Food
Food Expenses	\$189	stamps
Transportation Expenses	\$20	Grandma
Communication Expenses	\$40	Mom
Medical Expenses	none	
Other Expenses	none	

Month # 1	Month	
	\$ or	Who
	Free?	Assisted?
Housing Expenses		
Utilities (water/sewer/electric)		
Heat		
Food Expenses		
Transportation Expenses		
Communication Expenses		
Medical Expenses		
Other Expenses		

(Mom & Grandma would then sign form + attach food stamp letter)

Month # 2	Month	
	\$ or	Who
	Free?	Assisted?
Housing Expenses		
Utilities (water/sewer/electric)		
Heat		
Food Expenses		
Transportation Expenses		
Communication Expenses		
Medical Expenses		
Other Expenses		

Month #3	Month	
	\$ or	Who
	Free?	Assisted?
Housing Expenses		
Utilities (water/sewer/electric)		
Heat		
Food Expenses		
Transportation Expenses		
Communication Expenses		
Medical Expenses		
Other Expenses		

	Date:
	Date:
*This form must be filled out completely; we will not be able to fit blank. If you need to tell us more about your specific situstatement to this worksheet. If you receive assistance from contact the statement to the statement to the worksheet.	uation, please feel free to attach a letter or other agencies, (LiHeap, General Assistance
etc.) please attach copies of any assistance provided to you	
etc.) please attach copies of any assistance provided to you.  I do hereby swear and attest that all the information above about	
	ut me is true and correct.