

Date:

Dear

Welcome to HOMETOWN Health Center! We are very happy to have you as a patient and will make your health and well-being our top priority.

We are a Federally Qualified Health Center and your Patient Centered Medical Home. That means that we care for the whole body and we put you, the patient, at the center of the circle of care. Your voice matters. Our role, as providers, is to support you and to get you actively involved in your healthcare plan. We believe you should have a say in the decision making. Together we are a strong team.

This is your New Patient Packet. Get comfortable because there are some forms you need to fill out, so that we will have the most up-to-date information about you and your history. Some forms you will need to sign and return to us. We have included a self-addressed stamped envelope for you to do that.

Here's what you need to do to help us serve you better:

- Sign the HIPAA form
- Sign the Missed Appointment Policy
- Complete and sign the Authorization to Release Health Care Information
- Complete and sign the Registration form
- Complete and sign the Medical/Dental History form
- Return the above documents to us: mail in the SASE, drop off at our office, or bring with you when you come but please arrive early.

Please bring the following items to your first visit:

- Photo ID
- Insurance Card, if you have one
- Co-pay (we accept cash, checks, and credit cards)

That is all there is to it. You are officially a patient of HOMETOWN Health Center. Please visit our website, **www.hometownhealthcenter.org** to get familiar with all that we do. And if you are on Facebook, please "like" us. We use Facebook to distribute important and fun information.

Thank you for choosing HOMETOWN Health Center. Our promise to you is that you will receive the best health care possible.

Robin Winslow, CEO